

**Repair Service for CRS Electronic Crimper**

The service costs \$250 per crimper, including the cost of return shipping by FedEx economy or equivalent (where available). Shipping to the repair center is the responsibility of the user. Standard turnaround time at CRS is 5 working days plus shipping time. Payment may be made by credit card or 30 days net.

The following procedure covers the part numbers listed below:

311950	Electronic Crimper 11mm	320950	Electronic Crimper 20mm
311960	Electronic Decapper 11mm	320960	Electronic Decapper 20mm
5A08C0	6.4V Electronic Crimper Tool 8mm	5A11C0	6.4V Electronic Crimper Tool 11mm
5A11D0	6.4V Electronic Decapper Tool 11mm	5A13C0	6.4V Electronic Crimper Tool 13mm
5A13D0	6.4V Electronic Decapper Tool 13mm	5A20C0	6.4V Electronic Crimper Tool 20mm
5A20D0	6.4V Electronic Decapper Tool 20mm		

1. Fill out the form below and fax it to Chromatography Research Supplies at 502-491-3390 (USA) to receive an RMA number.
2. After receiving the RMA number, ship the crimper or decapper to:

Chromatography Research Supplies  
 2601 Technology Drive  
 Louisville, KY 40299 USA  
 Tel. 502-491-6300

Do not return the old battery, and do not return the battery charger unless it is defective. The repaired unit will include a new battery and charger. Please ship by FedEx or other service which provides a tracking number.

<b>Company Name:</b>	
<b>Address:</b>	
<b>Contact:</b>	
<b>Phone:</b>	<b>Fax:</b>
<b>Email:</b>	
<b>Crimper Serial No:</b>	<b>Model No:</b>
<b>Problem or Failure:</b>	

**Chemical Hygiene / BioHazard Statement**

Chromatography Research Supplies cannot accept the return of any product that has been used with infectious microbiological, radioactive or other materials that may be deemed to be hazardous. By signing and returning this form, you confirm you have read and agree to the terms and instructions above. Any return received without signature on file may be refused. To the best of my knowledge the crimper or decapping product to be returned has not been exposed to any radioactive chemicals or to any hazardous biological agents, nor does the product to be returned contain any residue of hazardous materials.

Name: \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_